

# Classification Dispute Resolution Procedure



In line with GTA technical guidelines, a quality parameter retest can only be requested when the result of the initial test is outside the intended grade specification and falls within the listed variation from the standards limit as follows:

| Quality Parameter                         | Initial Result                             | Sample to be Assessed          |
|---|--|--------------------------------|
| Protein, Moisture, Oil                    | 0.3% within the standards limit            | Original grower load composite |
| Test Weight                               | 0.3kg/hl within the standards limit        | Original grower load composite |
| Screenings                                | 0.3% within the standards limit            | Original grower load composite |
| Falling Number                            | Within 15 seconds below the standard limit | Original ground sample         |
| Rapid Viscosity                           | Within 10 units below the standard limit   | Original ground sample         |
| Defective grains with tolerance above nil | Within half of the standards limit         | Original ½ litre sample        |
| Contaminants with tolerance above nil     | Within half of the standards limit         | Original grower load composite |

Only the tests subject to dispute will be repeated and will override the initial results.

If results continue to be in dispute, the grower (or their representative) may elect to resubmit the load for another grower load composite (GLC) sample to be taken and tested again. All tests under the standards are to be re-tested, not just the disputed tests. These results override the initial results.

When the quality parameter is within the above tolerances, the number of allowable tests are:

1. Original Sample
2. Re-test of sample to be assessed (refer to above table) for individual quality parameter
3. Re-probe and test all quality parameters
4. Re-test of sample to be assessed (refer to above table) for individual quality parameter

If the truck is not in a position to re-probe, the truck must go to the end of the line to complete tests 3 and 4 (if required).

If the results continue to be in dispute, the grower may elect to have the sample sent for independent analysis. Only disputes for subjective tests will be referred for independent classification.

Where a nil tolerance contaminant or defect is found, the load will be declined without further dispute settlement.