

Third Party Inspection Agencies

This policy outlines the access that will be provided for Third Party Inspection Agencies (TPIA) or Superintending Companies to Viterra Port Terminals for the purpose of collecting final shipping samples on behalf of export customers.

Viterra has a direct commercial relationship with its export customers. It is a requirement that these customers must advise Viterra, prior to vessel arrival, that they have contracted a TPIA or Superintending Company to collect final shipping samples on their behalf. Such advice must be by written authorisation. Viterra will accept specific instructions in the comments section of customer bookings made in Ezigrain as written authorisation.

Viterra has responsibility for the safety of anyone who enters its terminals. TPIA's or Superintending Company staff must comply with all Viterra safety policies and directions while on any Viterra site.

TPIA's or Superintending Company staff must also comply with any port access or maritime security requirements which may be applicable when entering any Viterra sites.

It is the customer's responsibility to ensure that the TPIA or Superintending Company staff are aware of, and fully compliant with Viterra's conditions contained within this protocol.

Third Party Inspection Agencies (TPIAs) and Superintending companies on site:

- All TPIA and Superintending Company staff requiring access to a Viterra terminal must undergo all necessary site and safety SHE induction training.
- A local Viterra contact will be provided to the TPIA or Superintending Company for each Viterra Terminal in relation to any queries or requests. Please refer to the full contact details for all Viterra sites included in this document below.
- All access conditions, sample requirements, certificates, data and other expectations should be clearly understood and documented by the export customer on the Viterra Ezigrain booking form(s).
- TPIA and Superintending Company staff may be provided escorted access to operational areas by prior agreement. TPIAs and Superintending Company staff must not enter operational areas unless approved by Viterra terminal management and accompanied by a Viterra employee.
- If requested by the customer, Viterra will provide the TPIA or Superintending Company with 500mt running samples (or as requested, but no less than 500mt). However Viterra will only recognise loading directions from its customer.
- Viterra will provide TPIA or Superintending Company personnel with regular tonnage updates and final vessel / hatch tonnages, however Viterra will not provide information as to the cells and / or grades being loaded.
- TPIA and Superintending Company personnel are able to monitor the loading of a vessel but will not be permitted to enter any Viterra Terminal control room and must not interfere with operational matters. Issues such as requests for additional tonnage at the end of a vessel, why a delay occurs, etc. are between Viterra and the agent / customer.
- Viterra will not at any time discuss or provide to TPIAs or Superintending Companies, information that may be considered commercially confidential.
- Upon completion of loading, TPIAs and Superintending Companies may collect samples at a designated point from the Viterra terminal in accordance with the instructions provided by the Viterra customer along with weights and other agreed information.
- Viterra will provide TPIAs and Superintending Companies with copies of weigher testing certificates, and request for these certificates should be directed to Viterra's Shipping Services Manager.
- The collection of samples by Viterra will be charged for in accordance with Viterra's Pricing Procedures and Protocol Manual.



Third Party Inspection Agencies

Terminal Operations Management Listing

<i>Business Ctr</i>	<i>BCM</i>	<i>Administrators</i>	<i>Reliability Manager</i>	<i>Group</i>	<i>Sites</i>	<i>Operations Coordinator</i>		<i>Site Supervisors</i>	
Port Lincoln Terminal	Tim Gurney 0418 855 797	Paula Kenny 0457 722 344 Jenny Bryant Jermaine Cheriton David Webber	Larry Scott 0477 316 578	Port Lincoln	Port Lincoln	Gregg Short	0429 999 661	Nicholas Pratt Jarrod Russel	0409 192 262 0448 628 005
Adelaide Ports	Neil Carr 0438 835 941	Ruth Taylor 8447 3089 Samantha Kelso Christine Honner	Alistair Ryan 0428 845 944	Port Adelaide	Port Adelaide	Trevor May	0412 668 956	Brenton Crosby Daryl MacDonald	0467 779 013 0448 585 242
				Outer Harbor	Outer Harbor	Trevor May	0412 668 956	Brenton Crosby Daryl MacDonald	0467 779 013 0448 585 242
Yorke Peninsula	TBA	Rowanna Stockings-YP Renee Korreng-WAL Jo Walden-WAL PPT Simon Hitch-ARD	Barry Stringer 0409 225 388	Ardrossan	Ardrossan	Doug McLeod	0467740031	Paul Radford	0417 676 383
				Port Giles	Port Giles	Doug McLeod	0467740031	Jason Hickman	0437 520 800
				Wallaroo	Wallaroo	Garry Elefsen	0429 629 600	Brenton Finch David Hall	0499 342 222 0429 699 466
Thevenard	Joanne Klitscher 0427 595 900	Lee Dunn 8625 2194 Mica Obst 8625 2212	Larry Scott 0477 316 578	Thevenard	Thevenard	N/A		Sean Sleep	0459 841 394

Site phones

Port Lincoln Terminal	8682 1888	Port Adelaide	8447 3089	Outer Harbor	8249 6507, 8249 6508
Ardrossan	8837 3306	Port Giles	8852 8022	Wallaroo	8823 2300
Thevenard	8625 2212				